



River Trip Evaluation

Thank you for joining us on the river! Please take a few moments to give us your impressions about the quality of our services. Your views are very important to us, and will help us to evaluate and improve the quality of our river trips.

River _____

Trip Date _____

Excellent

Good

Fair

Poor

Pre and Post Trip Service (if applicable)

Office staff, reservation procedures _____

Pre-trip information packet _____

Shuttle Service _____

Pre & Post Trip Lodging (_____) _____

Was there anything you wish you'd known about ahead of time? ^{Hotel} _____

Other comments or suggestions _____

On-River Service

Quality, quantity and presentation of food _____

Sanitation _____

Quality & condition of equipment _____

Comments or suggestions _____

Guide Service

Lead Guide: quality of trip organization _____

Guides' attitude and friendliness _____

Guides' skill, safety procedures _____

Guides' knowledge of river and area _____

Overall guide service _____

Comments or suggestions _____

River Trip Evaluation

side 2

Excellent

Good

Fair

Poor

Overall, how do you rate your river trip?

Which parts of this trip did you enjoy the most?

Was there anything about this trip that you did not enjoy?

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What were your primary reasons for choosing a trip with O.R.E.?

What were your primary reasons for choosing this particular trip?

May we use you as a reference for future guests?

Yes

No

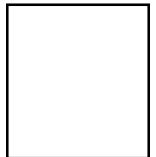
If so, please give us your name: _____

Is there anyone to whom you would like us to send an O.R.E. catalog?

Thank you for taking the time to complete this questionnaire. Please return it to one of our guides when you are done. Or if you prefer, you may mail it directly to our office. Simply fold this page as shown, and seal with tape.

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From: _____



**Oregon River Experiences
18074 South Boone Ct.
Beavercreek, OR 97004**